

# Isavia's Sustainability Policy

Integrates environment, society and economy

Keflavik Airport Net Zero by 2030

Success through collaboration,  
active monitoring and energy transition

Risk assessment and response to climate change

Protect the environment and minimise  
negative environmental impact

Sustainable procurement

Emphasise on circular economy

Build infrastructure in a sustainable way



Role model in sustainability in Iceland

Increase sustainability in the entire  
airport community

Cooperation with the local community

Mutual sharing of information,  
knowledge and experience



Build sustainable operations

Create long term value for the economy

Make responsible decisions with sustainability  
as a guiding principle

Progress and continuous improvement  
in sustainability

# Action Plan 2022-2026

	Objectives	Indicator	Actions	Time-frame	Responsibility	Implementation	
 <p>Climate issues</p>	<b>Isavia ohf. will be Net Zero by 2030</b>	Greenhouse gases emissions in the operations of Isavia ohf. will have decreased by 15% in 2025, 35% in 2027 and 99% in 2030 from 2015	Passenger cars owned by Isavia ohf. will run on ecofriendly energy sources	2022-2024	Chief Officers	Directors with cars	
			Vans and pick-up trucks owned by Isavia ohf. will run on ecofriendly energy sources	2023-2026	Chief Officers	Directors with cars	
			Large machines and equipment at Keflavik Airport use ecofriendly energy sources	2023-2030	CSOO	Director Airport services	
			Infrastructure for energy switching in vehicles	2022-2025	CCDO	Director MOI	
			Back-up generators will be powered by ecofriendly energy sources	2030	CCDO	Director MOI	
	<b>Reduce the total carbon footprint of Keflavik Airport in collaboration with stakeholders</b>	Complete/Incomplete	The use of GPUs (ground power units) running on fossil fuels will be prohibited except in emergencies		2024	CCDO	Director MOI
				Complete installation of air conditioning / heating equipment at gangways (Use of APUs (auxiliary power units) for gangways will be prohibited thereafter)	2027-2029	CCDO	Director MOI
				Taxis at Keflavik Airport will be ecofriendly	2023-2025	CCDO	
				Buses at Keflavik Airport will be ecofriendly	2023-2026	CCDO	Director VOM
				Reduction of KEF's total carbon footprint in accordance with ACA 3	2022	CEO	Director VOM
<b>Risk analysis due to climate change</b>	Complete/Incomplete	Carry out a comprehensive risk assessment due to the impact of climate change on existing buildings and other infrastructure due to changing weather conditions; Fully funded and approved adaptation plan		2022	CEO	Director	
 <p>Resource efficiency</p>	<b>Sustainable value chain</b>	Have an audit/self-assessment of 5 suppliers performed year from the year 2023	Analyse Isavia's value chain	2022	CFO/CHRO	Director IOL	
			Assess the risk of the company's largest suppliers and set key evaluation factors	2023	CFO/CHRO	Director IOL	
			At least 15% of the assessment in tenders will be sustainability criteria	2023	CFO/CHRO	Director IOL	
			Initiate an audit / have suppliers perform a self-assessment to confirm the supplier's code of conduct	2022-2023	CFO/CHRO	Director IOL	
	<b>Economical utilisation of electricity</b>	Electricity use in the terminal building will decrease by 15% until 2026	Complete the installation of smart meters for measuring electricity use Change price list / contracts to pay for actual electricity use		2023	CCDO	Director MOI
					2023-2024	CCDO	Director VOM
	<b>Economical utilisation for hot and cold water</b>	Keep usage stable between years	Complete the installation of smart meters for measuring hot and cold water Change price list / contracts to pay for actual water use Identify ways to make better use of runoff water		2023-2024	CCDO	Director MOI
					2023-2024	CCDO	Director VOM
					2025-2026	CCDO	Director MOI
	<b>Increased sorting of waste</b>	The proportion of sorted waste is to be 45% in 2022, 55% in 2025 and 70% in 2030	Implementation of smart waste solutions in the terminal Analysis of the inflow and outflow of waste and setting requirements for packaging when delivering goods (terminal and Grænás) Change price list / contracts to pay for use		2022-2023	CCDO	Director MOI
					2022-2023	CSOO	Director BOS
					2023	CCDO	Director VOM
	<b>Environmentally friendly packaging for sales products</b>	The proportion of environmentally friendly packaging is 100% in 2026	Impose a requirement that plastic packaging for sales products at the terminal be changed to environmentally friendly / biodegradable packaging in new contracts for the year 2026		2022-2026	CCDO	Director VOM
	<b>Less food waste and food with a lower carbon footprint</b>	Food waste to decrease between years Carbon footprint to decrease between years	Establish regular measurements of the amount of food thrown away in canteens Efforts to raise awareness of ways to reduce food waste More diverse selection and the carbon footprint of each dish visible Icelandic products are given more weight in the product range in canteens		2022	CFO/CHRO	HR Manager
				2022	CFO/CHRO	HR Manager	
				2023	CFO/CHRO	HR Manager	
				2023	CFO/CHRO	HR Manager	
<b>Circular solutions (replacement of equipment, devices and other as needed)</b>	Complete/Incomplete	Better registration of recyclable technical equipment Establish collaboration with an innovation platform or with a university to get ideas for the utilisation of material generated at Keflavik Airport Better registration of equipment in Grænás		2022	CTO	Director User services	
				2023	CEO	Director SOS	
				2023	CCDO	Director MOI	
<b>Implementation of an environmental standard in construction</b>	BREEAM certification for the first building in the year 2023	Analysis of criteria, follow-up and monitoring of certification criteria Identify potential risks and opportunities for long-term investments with the environment and sustainability in mind (green financing)		2022-2030	CCDO	Director FOU	
				2022-2023	CFO/CHRO	Director	
<b>Water management policy for KEF</b>	Complete/Incomplete	Establish a policy on water utilisation and protection The risk of using de-icing agents to the environment is assessed Present a plan for the protection of groundwater		2022	CEO	Director Planning	
				2022	CEO	Director Planning	
				2023	CEO	Director Planning	
 <p>Quality of life</p>	<b>Active collaboration in sustainability with partners within the country and abroad</b>	Hold 4 consultation meetings a year	A formal collaborative forum with customers in the apron/outdoor areas with the aim of having harmonised measurements of the airport's carbon footprint as a whole, reducing emissions and increasing collaboration	2022-2026	CEO	Director SOS	
			Formal collaborative forum with business partners within the terminal to work on environmental reform	2022-2026	CEO	Director SOS	
			Make an SOS communication plan where communication with parties in the field of sustainability is presented	2022	CEO	Director SOS	
			Strengthen formal collaboration with foreign airports	2022-2026	CEO	Director SOS	
	<b>Systematic work with the local community (Suðurnes forum)</b>	Success measured in each project separately within the forum	Participation in joint climate action and implementation of a circular economy in Suðurnes Participation in educational initiatives in sustainability and in technical and vocational training Participation in public health initiatives with an emphasis on health care, multiculturalism and youth activities		2022-2026	CEO	Director SOS
					2022-2026	CEO	Director SOS
					2022-2026	CEO	Director SOS
	<b>Efforts made to minimise noise nuisance in the local community</b>	Noise level not to exceed 90dB	Requirements and efficiency analysis done on acoustics meters Processes created for responses to complaints about noise nuisance		2022	CEO	Director SOS
					2022	CEO	Director SOS
	<b>Good air quality for local residents and airport staff</b>	Air quality (NOx) does not exceed the limit value	Make air quality measurements more visible to stakeholders, including staff Review measurements and develop a response plan if measurements repeatedly exceed the limit		2022	CCDO	Director MOI
					2022-2026	CCDO	Director MOI
	<b>Promote biodiversity</b>	Complete/Incomplete	Participation in nature conservation projects in the local community - make a plan Carry out an assessment of the biological diversity of the fauna at Keflavik Airport Education on wildlife management in airport areas and education on illegal trade in animals		2022	CEO	Director SOS
				2023	CEO	Director SOS	
				2023	CFO/CHRO	Training Manager	
<b>Co-ordination of modes of transport</b>	Complete/Incomplete	Develop a collaborative forum with companies that provide transport services Offer employees an incentive to use environmentally friendly modes of transportation		2022	CCDO	Director VOM	
				2022	CFO/CHRO	HR Manager	
<b>Dissemination of information on sustainability and education</b>	Complete/Incomplete	Educate management and the airport community to increase their understanding of challenges and provide guidance on good working practices		2022-2026	CEO	Director SOS	
 <p>Added value</p>	<b>Creation of long-term added value</b>	Indicator in development - set criteria from 2020	Valuation assessing the social, economic and environmental impact of the airport's operations; Indicator set	2022	CEO	Director SOS	
			Review Keflavik Airport's price list with regard to sustainability incentives	2023	CCDO	Director FOL	
	<b>Investment in innovation</b>	% of profit invested in innovation in sustainability	Participate in innovation projects in sustainability; Pay special attention to collaborative projects on energy switching in aviation and aviation-related services		2023-2026	CEO	Director SOS
	<b>Responsible decision-making with sustainability as a guiding principle</b>	Complete/Incomplete	Revised company code of conduct implemented		2022	CEO	Director SOS
<b>Sustainable choices for customers</b>	Percentage of non-aviation-related income from sustainability-related services	Increase the importance of sustainable services and range of products in shops and restaurants for customers Terms in tenders and contracts of operators reflect measures for sustainability		2022-2026	CCDO	Director VOM	
				2022-2026	CCDO	Director VOM	